

# Right of Withdrawal

## 1. Right of cancellation

If you are a consumer, you have a legal right of cancellation, so that you can cancel your contractual declaration pursuant to the following terms and conditions:

### 1.1 Notice of cancellation if the goods ordered come in one package:

#### Notice of cancellation

#### Right of cancellation

The cancellation period is fourteen days from the day when you, or a third party appointed by you that is not the forwarding agent, took possession of the final merchandise item.

This cancellation period comprises fourteen days from the day on which you or a third party appointed by you, who is not the carrier, took possession of the goods.

To exercise your right of cancellation, you must inform us (LIMATEC AG, Kreuzlingerstrasse 71, CH-8590 Romanshorn, Fax number: +41 71 466 75 49, Telephone: +41 71 466 75 44, info@limatec-ag.ch) by means of a clear declaration (i.e. a letter by post, fax or e-mail) of your decision to cancel this contract. To do this, you may use the appended form, but this is not compulsory.

To meet the cancellation deadline, it will be sufficient to send the notice exercising your right of cancellation prior to expiry of the cancellation period.

#### Consequences of cancellation

If you cancel this contract, we must return to you all payments which we have received from you, including delivery charges (except for additional costs incurred because you selected a different type of delivery from the cheapest standard delivery which we offered), immediately and at latest within fourteen days from the day on which the notice declaring your cancellation of this contract was delivered to us. For this repayment we shall use the same method of payment as you used for the original transaction, unless expressly agreed otherwise with yourself; we shall never charge you fees for this repayment. We may refuse repayment until we have received the goods back or until you have supplied proof that you have returned the goods, depending on which time is earlier.

You must return or hand over the goods immediately, and in any case no later than within fourteen days from the day on which you informed us of the cancellation of this contract, to Stengel steel concept, c/o Limatec AG, Wilhelm-Maybach-Straße 1 - 3, DE 73479 Ellwangen . The deadline shall be met if you dispatch the goods before expiry of the fourteen-day period of grace. You must pay the

direct costs of returning the goods. You will be liable for any loss of value to the goods only if this loss is due to such treatment of them as was not necessary to check their characteristics, features or functionalities..

**Note:**

As far as possible, the goods should be returned in their original packaging with all accessories and components of packaging. Please use a protective outer package if necessary, should the original packaging be no longer available, in order to ensure sufficient protection against any damage in transport. Damage and dirt on the item for return should be avoided. Please be assured, of course, that the right of cancellation and its consequences exist irrespective of this notice, which is designed only to make it easier to process returns.

**1.2. Notice of cancellation for ordered goods which have arrived in several packages but which do not consist of a single item divided among several packages:**

**Notice of cancellation**

**Right of cancellation**

You have the right to cancel this contract within fourteen days without giving reasons.

The cancellation period is fourteen days from the day when you, or a third party appointed by you that is not the forwarding agent, took possession of the final merchandise item..

To exercise your right of cancellation, you must inform us (LIMATEC AG, Kreuzlingerstrasse 71, CH-8590 Romanshorn, Fax number: +41 71 466 75 49, Telephone: +41 71 466 75 44, info@limatec-ag.ch) by means of a clear declaration (i.e. a letter by post, fax or e-mail) of your decision to cancel this contract. To do this, you may use the appended form, but this is not compulsory.

To meet the cancellation deadline, it will be sufficient to send the notice exercising your right of cancellation prior to expiry of the cancellation period.

**Consequences of cancellation**

If you cancel this contract, we must return to you all payments which we have received from you, including delivery charges (except for additional costs incurred because you selected a different type of delivery from the cheapest standard delivery which we offered), immediately and at latest within fourteen days from the day on which the notice declaring your cancellation of this contract was delivered to us. For this repayment, we shall use the same method of payment as you used for the original transaction, unless expressly agreed otherwise with yourself; we shall never charge you fees for this repayment. We may refuse repayment until we have received the goods back or until you have supplied proof that you have returned the goods, depending on which time is earlier.

You must return or hand over the goods immediately, and in any case no later than within fourteen days from the day on which you informed us of the cancellation of this contract, to Stengel steel concept, c/o Limatec AG, Wilhelm-Maybach-Straße 1 - 3, DE 73479 Ellwangen . The deadline shall be met if you dispatch the goods before expiry of the fourteen-day period of grace. You must pay the direct costs of returning the goods. You will be liable for any loss of value to the goods only if this loss is due to such treatment of them as was not necessary to check their characteristics, features or functionalities.

**Note:**

As far as possible, the goods should be returned in their original packaging with all accessories and components of packaging. Please use a protective outer package if necessary, should the original packaging be no longer available, in order to ensure sufficient protection against any damage in transport. Damage and dirt on the item for return should be avoided. Please be assured, of course, that the right of cancellation and its consequences exist irrespective of this notice, which is designed only to make it easier to process returns.

**1.3. Right of cancellation for ordered goods which, e.g. because of their size, have been divided into several packages:**

**Notice of cancellation**

**Right of cancellation**

You have the right to cancel this contract within fourteen days without giving reasons.

The cancellation period is fourteen days from the day when you, or a third party appointed by you that is not the forwarding agent, took possession of the final merchandise item.

To exercise your right of cancellation, you must inform us (LIMATEC AG, Kreuzlingerstrasse 71, CH-8590 Romanshorn, Fax number: +41 71 466 75 49, Telephone: +41 71 466 75 44, info@limatec-ag.ch) by means of a clear declaration (i.e. a letter by post, fax or e-mail) of your decision to cancel this contract. To do this, you may use the appended form, but this is not compulsory.

To meet the cancellation deadline, it will be sufficient to send the notice exercising your right of cancellation prior to expiry of the cancellation period.

**Consequences of cancellation**

If you cancel this contract, we must return to you all payments which we have received from you, including delivery charges (except for additional costs incurred because you selected a different type of delivery from the cheapest standard delivery which we offered), immediately and at latest within fourteen days from the day on which the notice declaring your cancellation of this contract was delivered to us. For this repayment, we shall use the same method of payment as you used for the original transaction, unless expressly agreed otherwise with yourself; we shall never charge you fees

for this repayment. We may refuse repayment until we have received the goods back or until you have supplied proof that you have returned the goods, depending on which time is earlier.

You must return or hand over the goods immediately, and in any case no later than within fourteen days from the day on which you informed us of the cancellation of this contract, to Stengel steel concept, c/o Limatec AG, Wilhelm-Maybach-Straße 1 - 3, DE 73479 Ellwangen . The deadline shall be met if you dispatch the goods before expiry of the fourteen-day period of grace. You must pay the direct costs of returning the goods. You will be liable for any loss of value to the goods only if this loss is due to such treatment of them as was not necessary to check their characteristics, features or functionalities.

**Note::**

As far as possible, the goods should be returned in their original packaging with all accessories and components of packaging. Please use a protective outer package if necessary, should the original packaging be no longer available, in order to ensure sufficient protection against any damage in transport. Damage and dirt on the item for return should be avoided. Please be assured, of course, that the right of cancellation and its consequences exist irrespective of this notice, which is designed only to make it easier to process returns.

**1.4. Notice of cancellation for goods not suitable for package shipment which are delivered or received in several part shipments or individual items:**

**Notice of cancellation**

You have the right to cancel this contract within fourteen days without giving reasons.

The cancellation period is fourteen days from the day when you, or a third party appointed by you that is not the forwarding agent, took possession of the final merchandise item.

To exercise your right of cancellation, you must inform us (LIMATEC AG, Kreuzlingerstrasse 71, CH-8590 Romanshorn, Fax number: +41 71 466 75 49, Telephone: +41 71 466 75 44, info@limatec-ag.ch) by means of a clear declaration (i.e. a letter by post, fax or e-mail) of your decision to cancel this contract. To do this, you may use the appended form, but this is not compulsory.

To meet the cancellation deadline, it will be sufficient to send the notice exercising your right of cancellation prior to expiry of the cancellation period.

**Consequences of cancellation**

If you cancel this contract, we must return to you all payments which we have received from you, including delivery charges (except for additional costs incurred because you selected a different type of delivery from the cheapest standard delivery which we offered), immediately and at latest within fourteen days from the day on which the notice declaring your cancellation of this contract was delivered to us. For this repayment we shall use the same method of payment as you used for the original transaction, unless expressly agreed otherwise with yourself; we shall never charge you fees

for this repayment. We may refuse repayment until we have received the goods back or until you have supplied proof that you have returned the goods, depending on which time is earlier.

You must return or hand over the goods immediately, and in any case no later than within fourteen days from the day on which you informed us of the cancellation of this contract, to Stengel steel concept, c/o Limatec AG, Wilhelm-Maybach-Straße 1 - 3, DE 73479 Ellwangen . The deadline shall be met if you dispatch the goods before expiry of the fourteen-day period of grace. You must pay the direct costs of returning the goods. These costs are estimated at a maximum of EUR 40. You will be liable for any loss of value to the goods only if this loss is due to such treatment of them as was not necessary to check their characteristics, features or functionalities.

(Design note 1.d + 5.bIII Vers. 2)

**Note:**

As far as possible, the goods should be returned in their original packaging with all accessories and components of packaging. Please use a protective outer package if necessary, should the original packaging be no longer available, in order to ensure sufficient protection against any damage in transport. Damage and dirt on the item for return should be avoided. Please be assured, of course, that the right of cancellation and its consequences exist irrespective of this notice, which is designed only to make it easier to process returns.